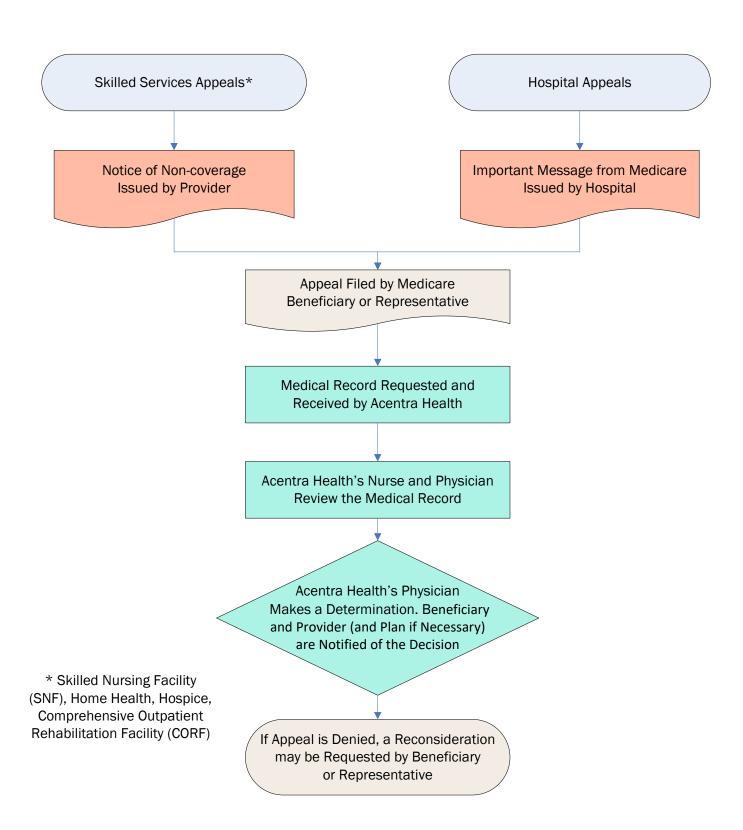




Appeal Process







Beneficiary Complaint Process

