
Quality Improvement Organizations (QIOs): An Overview

The Centers for Medicare & Medicaid Services (CMS) works with QIOs across the country. These QIOs help ensure that people with Medicare receive safe and timely care. While each QIO has a different focus, they work together to improve health care.

Beneficiary and Family Centered Care Quality Improvement Organizations (BFCC-QIOs)

BFCC-QIOs help people who have Medicare, their families, and their caregivers. They provide Immediate Advocacy services and quality of care reviews. They also help people who have Medicare file appeals if Medicare services are ending too soon. BFCC-QIOs ensure that people with Medicare have access to fair, independent review services to protect their Medicare rights.

American Indian Alaska Native Quality Improvement Organization (AIAN-QIO)

The national AIAN-QIO works with hospitals, clinics, and nursing homes serving American Indian and Alaska Native communities. They partner with the Indian Health Service, Urban Indian Organizations, and Tribal facilities. Together, they help improve patient care, strengthen preventive services, and reduce safety risks. In addition, they support behavioral health and build staff skills.

Quality Innovation Network Quality Improvement Organization (QIN-QIOs)

QIN-QIOs act as facilitators to bring together patients, providers, and local organizations to work on shared goals to improve patient safety and support care after hospital stays. They also help manage chronic conditions and strengthen care coordination. QIN-QIOs provide training and education to make care more effective and efficient.



For more information about QIOs, visit www.cms.gov.